## RESOLUTION 94 - 110

A RESOLUTION REGARDING SOUTHERN STATES UTILITIES.

WHEREAS, Southern States Utilities (SSU) provides utility services for a portion of the unincorporated areas of Nassau County, Florida; and

WHEREAS, the Board of County Commissioners (Board) has been made aware of a customer service hearing to be held on April 27, 1994, in Sarasota, Florida; and

WHEREAS, the Board has received numerous comments regarding SSU; and

WHEREAS, the comments are critical of the rate structure of SSU, and the service provided by SSU.

NOW, THEREFORE, BE IT RESOLVED this 25th day of April, 1994, by the Board of County Commissioners of Nassau County, Florida, as follows:

- 1. The Board is sending a copy of this Resolution to the Florida Public Service Commission (PSC).
- 2. The Board, on behalf of the customers served by SSU in Nassau County, hereby advises the PSC that there are numerous complaints regarding SSU regarding the manner in which it treats its customers and, further, that their rate structure is excessively high in comparison of other utilities.
- 3. The Board wishes the PSC to receive this Resolution, and take whatever actions are necessary to address the customer service

complaints and the rate structure as to SSU in Nassau County, Florida.

BOARD OF COUNTY COMMISSIONERS NASSAU COUNTY, FLORIDA

JOHN A. CRAWFORD Its: Chairman

ATTEST:

T. J. GREZSON

Its: ExfOfficio Clerk

Approved as to form by the Nassau County Attorney

MICHAEL S. MULLIN

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